

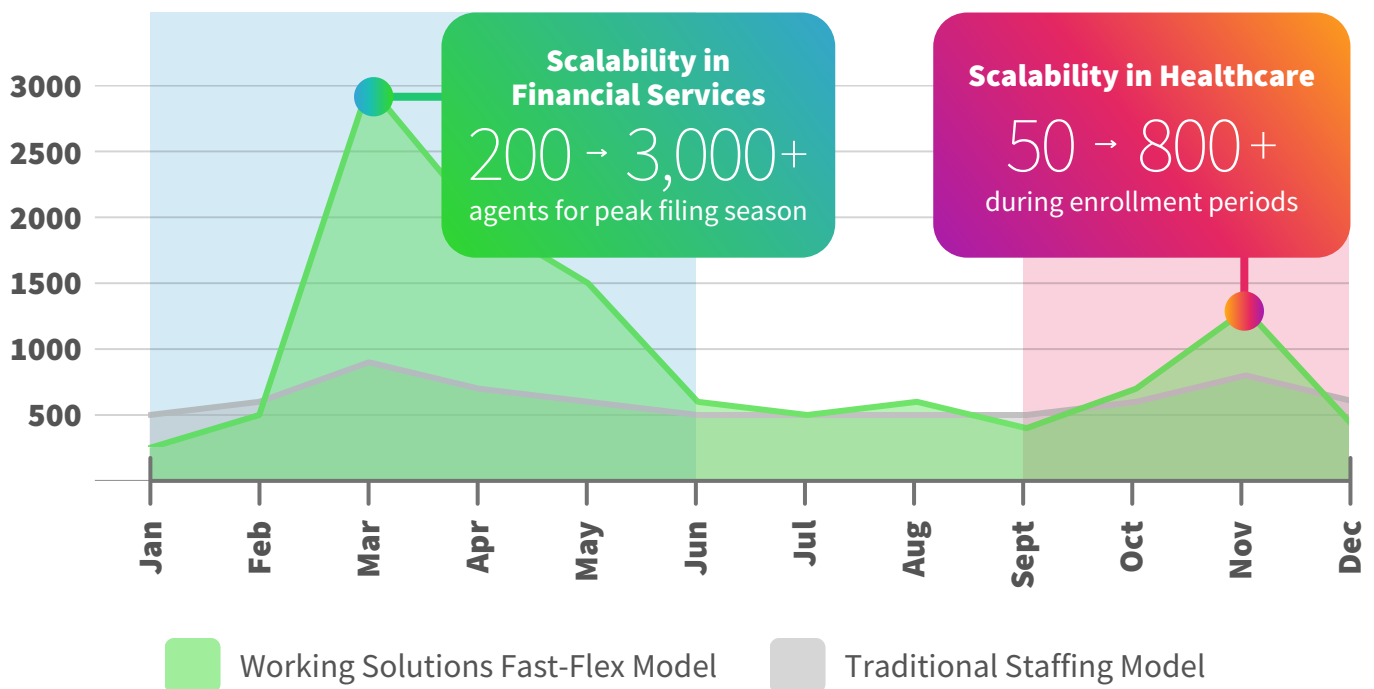
AWARD-WINNING CONTACT CENTER OUTSOURCING



From seasonal peaks to unexpected surges, Working Solutions scales seamlessly with highly trained, specialized agents — drawing from a network of 150,000+ professional contractors handling 100,000+ customer transactions every day. Unlike traditional vendors, we prioritize expertise and complex call-handling ability over just filling seats.

Flexible Staffing

Working Solutions ensures a flexible staffing model to meet needs throughout the year.



Based on industry benchmarks and past case studies.



Zero Brick-and-Mortar Overhead

100% virtual model – zero facility, real estate, overtime, or seasonal inefficiency costs passed through to you.



Speed to Scale

AI-enablement helps deploy trained, specialized agents in 48-72 hrs.



Proven Track Record

Outperformed industry average schedule adherence by 8%+.



One Partner, Any Industry

Custom-built programs across healthcare, financial services, utilities, travel, and more.



Recognized by the Industry. Trusted by Brands.

Three decades of recognition — including **2025 BPO of the Year** by Customer Contact Week, a **2026 Finalist** for the same honor, **#1** on the FlexJobs Top 100, and **HFS Hot Vendor** for proven contact center execution. Working Solutions has been moving CX innovation forward since 1996.